

What are transaction fees?

A small transaction fee applies to all items sold through SchoolCash, whether a family pays online or in person by cash or check. The fee is automatically built into the item price, so families see one consistent price no matter how they pay.

When a parent pays **online***, the transaction fee covers payment processing, security, and platform services.

When a parent pays **at school by cash or check**, your school keeps the fee to help subsidize extracurriculars and other school programs.

This fee isn't an "extra" charge, it's how the SchoolCash platform is funded. It covers the real costs of securely collecting and moving funds, meeting compliance requirements and reducing manual work in schools.



It's not a district profit line, and it's not meant to penalize families. In fact, most platforms charge families higher fees that are often applied at checkout. The SchoolCash model keeps costs lower, pricing more transparent, and communication easier for schools.

As school staff, what do you need to know about transaction fees?

The fee is applied at the point of item creation, not added at checkout, so there are no surprises for parents.

Parents pay the same price regardless of payment method.

Schools keep the fee for cash/check payments giving you a built-in fundraising opportunity.

For online* payments, the fee covers the cost of processing, security, compliance, and automated reconciliation.



*credit, debit, e-check, wallet or point-of-sale payments

How is SchoolCash different?

Most other platforms charge every parent \$2 - \$3 extra per transaction, regardless of item cost. That means higher fees for families and more pushback at checkout.

How does my school benefit?

SchoolCash | Quick Guide for School Staff

More time to focus on what matters

With fewer cash payments to collect and reconcile, you can spend less time on manual tasks and more time supporting students and school operations.

Improved tracking and audit readiness

Every payment is recorded, receipted, and reportable in one system, reducing risk and simplifying reviews.

Simpler, more consistent experience for families

All parents see one clear price, no matter how they pay, leading to fewer questions and more clarity.

Increased fundraising opportunity for your school

You keep the transaction fee when parents pay by cash or check, turning manual payments into passive income.

Frequently Asked Questions

Can parents avoid the fee by paying in cash?

No. The fee is already included in the item price, so families see one clear, all-in price no matter how they pay. This prevents parents from choosing in-person payments just to save a few cents, which helps schools reduce cash handling, avoid lost or misused funds, and save valuable staff time.

What if parents ask who gets the fee?

This transaction fee helps fund the secure, school-friendly platform we use to manage payments. When parents pay online, the fee supports things like processing, compliance, and safe money movement. When families pay by cash or check, the school keeps the fee, which helps support school operations.

I understand the fee, but what if families push back?

It's normal for a few parents to raise concerns. But most families simply want clarity and fairness. With KEV, the fee is already built into the item price, so there's nothing added at checkout.

And because the price is the same no matter how they pay, there's no pressure to bring in cash or worry about hidden costs. If parents ask, it helps to explain that the fee supports secure payment processing and helps the school reduce manual work and risk.

We also provide simple language you can use to explain this clearly and confidently.

Does this impact how I set up items?

Not at all. The fee is calculated automatically when you create an item in SchoolCash Online. You don't have to do any extra steps or explain anything to parents, the price they see already includes the fee.